**Ray’s Auction House Online Auction Terms & Conditions**

**Bidder Registration and Bidding:** Registration is required to bid. All information provided at registration must be current and accurate. Bidders must be 18 years of age. By completing the registration process, you agree that you have read, understand and agree to the terms and conditions of this auction. A valid Visa, MasterCard, or Discover credit/debit card authorization is required for bidding. By registering for the auction, you agree to not initiate any credit card chargeback(s) on winning bid(s). Sellers are prohibited from bidding directly or indirectly on any of their Lots. The bidder assumes all responsibility on bids made from their account and once submitted, bids cannot be retracted. Bidders who believe bidding may have been conducting through fraudulent means will be required to contact their local authority and provide a police report. Unless a reserve is placed on a lot(s), bids will be taken at established increments. Bids will ordinarily be initiated at an opening bid amount or at the next bid increments, which amount may be less than your maximum bid amount. Bids will automatically be competitive up to the hammer price or until the bidding has ended. If a reserve is place on the lot(s), your maximum bid will start at the highest amount within your maximum bid in order to place you either closest to the reserve or at the reserve price.

**Online Auction/Platform**: The bidder assumes all risks associated with their access to the Online Auction/Platform. Ray’s Auction House, LLC is not responsible for any computer equipment or service malfunctions affecting the auction or any bids. The auction is conducted electronically relying hardware and software that can malfunction at any time, for any reason. Ray’s Auction House, LLC may suspend bidding or re-sell any lots that were affected by any malfunction. Ray’s Auction House, LLC is not responsible for any compromise to your account or for the failure of the Online Auction Platform/Providers to uphold their obligation.

**Buyer’s Premium:** A Buyer's Premium of 18% will be charged on the hammer price for each lot.

**Sales Tax and Tax Exemption**: State sales tax will be collected on all lots. If the bidder is exempt from sales tax, a copy of the exemption certificate must be submitted to [raysauctionhouse@gmail.com](mailto:raysauctionhouse@gmail.com) prior to placing a bid on any lot.

**Bidder Inspection:** Lot descriptions are believed to be accurate, but the descriptions are not guaranteed. Bidders are encouraged to preview items in person during the specific date(s) and time(s) posted on the online auction page. ALL LOTS SOLD “AS IS”, “WHERE IS”, WITHOUT WARRANTIES OR GUARANTEES OF ANY KIND. By placing a bid, Ray’s Auction House, LLC assumes that you have inspected the lot to your satisfaction and accept the lot as described and with all faults.

**Closing, Payment, Chargeback:** Lot closings will stagger, in lot order, every 30 seconds. Any bids entered on a lot in the last minute will reset that particular lot closure for an additional 60 seconds. All other lots will close as scheduled. A valid Visa, MasterCard or Discover credit/debit card authorization is required for bidding. At the end of the auction, your credit card will be charged for your winning bid(s) and a paid sales receipt will be e-mailed to the winning bidder. ALL SALES ARE FINAL. NO REFUNDS OR RETURNS. By placing the winning bid, the bidder agrees to accept all charges associated with the bid(s) to their credit card and will not initiate a credit card chargeback(s). CHARGEBACKS ARE PROHIBITED. If, in violation of these terms and conditions, a chargeback is successful, the bidder will remain liable for all winning bids and any additional cost and expenses incurred in any attempts to collect, including attorney fees.

**Pick-up, Removal, Abandonment:** A printed paid sales receipt and identification must be provided upon request at pickup by the winning bidder or their agent in order to release any lot(s). The bidder is solely responsible for the safe pickup, removal, and transportation of all winning lots at the specific location, date(s) and time(s) posted on the online auction page. The bidder must arrive with the necessary materials and manpower to disassemble, pack, move, load, secure and transport items purchased. Any lot(s) not removed during published pickup times will be considered abandoned to Ray’s Auction House, LLC. The bidder understands and agrees to waive all rights to such lot(s) and that a refund will NOT be issued for the winning bid in connection with the abandoned property. Shipping is not available.

**Indemnification:** The bidder, their employees, agents, representatives, or independent contractors agree to indemnify and hold harmless the Seller and Ray Auction House, LLC and its owner(s), laborers, members or representatives with respect to any claims of damages, loss, liability, personal injury, property damage, judgment, fees and expenses incurred in connection with the conduct of the auction, postponement or cancellation of the auction, item(s) purchased, or during pickup, removal and transportation of the item(s). Ray’s Auction House, LLC is not liable for any action taken by the seller, bidder, or other third party before, during or after this auction.

**Auctioneer Discretions:** Ray’s Auction House, LLC reserve the right at any time to: (a) add or remove lots from the auction, (b) split or combine lots, (c) add or remove minimum bids or reserve prices, (d) cancel, reschedule, suspend or extend the auction or a lot, (e) make changes to the auction’s closing, inspection or removal times, (f) reopen the bidding, (g) remove bidders, or (h) take any action(s) it deems necessary to effect the fair conduct of the auction.

**Shipping:** Shipping requests for winning bids must be emailed to raysauctionhouse@gmail.com. All approved items will ship via USPS and/or UPS. Shipped items WILL NOT be insured unless requested by the bidder. All USPS/UPS cost for the shipping plus $8 per invoice will be charged to the registered credit card when the item ships.